

Our Guiding Principles:

Child Safety and Well-being

Children will:

- Be safely maintained in their homes whenever possible and appropriate
- Be supported to achieve their potential in all developmental areas
- Live in a safe environment that nurtures and improves their well-being

Child's Sense of Belonging and Identity

Children will:

- Be provided with an opportunity to attach to and depend on a nurturing adult
- Whenever possible, live in family-based care that is nurturing and supportive
- Experience long term relationships that are meaningful and lasting
- Empowering Families
- Each family is unique and requires a customized response
- Service provision should be based on collaborative relationships with families
- Services should focus on strengthening families and building their capacity

*Safe Children,
Bright Futures*

Contact Us

1680 Oxford Street East, P.O. Box 7010
London, ON N5Y 5R8

Phone: 519-455-9000
Emergencies After Hours: 519-858-5998
Toll Free: 1-888-661-6167
Fax: 519-455-4355
Email: info@caslondon.on.ca
Website: caslondon.on.ca

 facebook.com/CASLondonMiddlesex/

 [@CAS_LM](https://twitter.com/CAS_LM)

How to help? Consider:

- Fostering/adoption
- Making a donation
- Volunteering your time



Duty to Report

As a community, we are all responsible for keeping children and youth safe.

Everyone, including members of the public and professionals who work closely with children and youth, are required by law to report suspected cases of child abuse or neglect for children age 0-16 years, and may report concerns pertaining to 16-17-year-old youth.

Steps to Take When Reporting

- Steps to Take When Reporting
- Gather identifying information
- Notify the CAS by telephone ASAP
- Provide the CAS with the child's name, date of birth, address, parent's name, address, phone number, etc.
- Provide the CAS with all of the information that your suspicion is based on
- Provide support to the child and family when possible and necessary
- Assist in ways requested by the CAS.



Duty to Report

- If you suspect that a child or youth is, or may be in need of protection, promptly report the information/concerns providing as much detail a possible.
- A report must be made directly by the person with firsthand knowledge of the concern.
- Do not rely on anyone else to report on his or her behalf.
- Ongoing duty to report if you have made a previous report and continue to have concerns.
- A report should be made every time you have a concern, even if you have made reports about the same child.
- Any professional or official who fails to report in the course of his or her professional or official duties, is liable on conviction to a fine of up to \$5,000.
- When in doubt, call.
- CAS is a 24/7 service and you are able to consult with someone immediately.

*To contact CAS outside of regular office hours,
call our 24 hour emergency line at:
519-858-5998*

What if I'm not sure?

- Call the CAS to consult
- Tell the CAS worker what you saw, heard, and suspect.
- Ask for direction. Do you need to report and what are the next steps to take?
- Follow the advice from the CAS.



Why call?

The effects of child abuse and neglect are lifelong, affecting future relationships, self-esteem and sadly putting even more children at risk of abuse as the cycle continues. A call to CASLM can help break the cycle.

We work in a respectful way to provide support and guidance for families so that they can safely care for their children.

We are here to help.